



# Use Appointedd with confidence

Our commitment to  
security and compliance

**Last updated:**

January 2023

**Created by:**

Saloca Ltd.

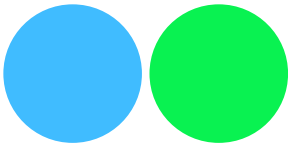
Suite 2, Ground Floor

Orchard Brae House

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## Secure and reliable

**4 years**

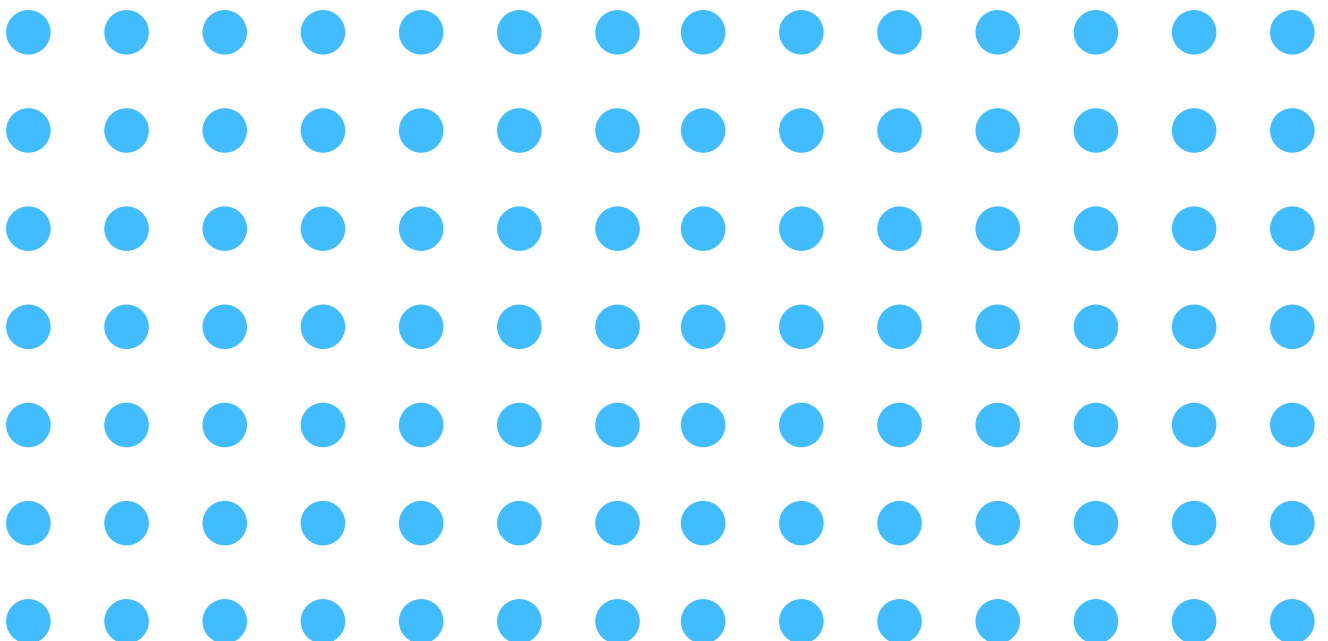
**with zero downtime**

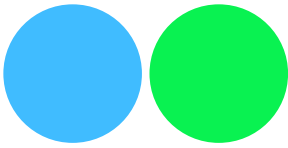
**Encrypted**

**at rest and in transit**

**Built on Amazon Web services.** AppointedD's infrastructure is deployed to AWS eu-west-1 (Ireland), and all systems autoscale resources autonomously using a mix of elastic load balancing, and serverless architectures. All systems are provisioned at a baseline with more capacity than is required. All data is encrypted at rest, and in transit.

**Scalable and evergreen software.** Our evergreen approach to Software Development ensures that all changes and upgrades to the system are rolled out to all users, and every change is always backwards compatible. There will never be downtime for maintenance - all updates are available automatically. All our development work is done by our team in Scotland.





# Compliance commitments

**Appointedd is committed to a number of different compliance accreditations. Our numerous accreditations and product features ensure users are also compliant with these accreditations when using Appointedd.**

## **GDPR**

Appointedd complies with the EU General Data Protection Regulation (GDPR). To help you manage your obligations to GDPR, we have updated our systems and processes to ensure that we are not only compliant ourselves, but are providing functions that aid our customers in their GDPR compliance.

## **MiFID II, AML & KYC**

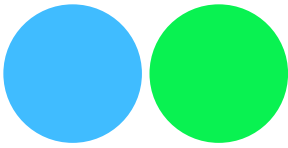
Appointedd automatically tracks and records all the information you need to stay compliant with regulations such as MifiD II, AML, and KYC. This includes dates, times, locations, attendees of meetings, and records of all automated communications with clients. Our activity log records all settings and changes made by users inside Appointedd. These records are stored against individual client records automatically for a complete digital paper trail.

## **CCPA**

Appointedd is compliant with the California Consumer Privacy Act (CCPA). The CCPA came into place on 1st January 2020 and enhances the privacy and consumer protection rights for residents of California.

## **ADA**

Appointedd's website and software complies with the Americans with Disabilities Act Standards for Accessible Design.



# Internal accreditations

**Appointeddd holds a number of internal accreditations which dictate how the company maintains security with its own data.**

## ISO 27001 & Cyber Essentials Plus certified

Appointeddd is ISO 27001:2013 certified, which relates to how we manage our own business data, client data, and the data associated with our client's customers. ISO 27001, internationally recognized security standard, is a mark of how seriously we take your data security. Our Cyber Essentials Plus certification demonstrates our approach on best practices in cyber security.

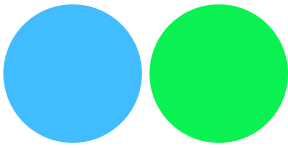
## PCI DSS compliant

We are fully PCI DSS and PCI SAQ compliant through our relationships with our partners.

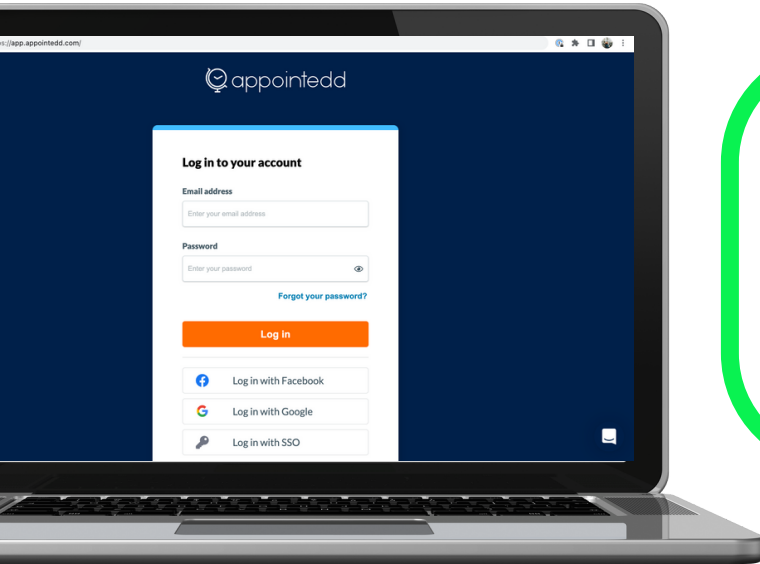
## WCAG2.1

All Appointeddd enterprise booking tools conform to WCAG2.1 accessibility standards.





## Features for security



- **Multi-factor authentication**
- **Single sign-on with Facebook and Google**
- **Single sign-on with SAML2**

**Signing in is the first step in keeping your account secure. AppointedD is always monitoring for any innovations in making the sign in process more secure.**

- **Multiple user permission levels**
- **Customizable auto sign-out**
- **Activity log**



**Trusted by:**

**edf**

 **Medical**

  
**abrdn**

 **CARDINUS**  
riskmanagement

**NHS**